

Once In a Lifetime Special Relief Scheme “SAMADHAN”
(Valid up to 28/02/2010)

Option	Plan	Max. bills can be settled	Condition
I (Home & Business)	Rs.750/- beyond limit upto 5GB & Rs.100/- per GB or part in excess.	3 consecutive cycles or 6 consecutive cycles with the approval of Area Manager.	Commitment to remain 1 year under Annual Payment option.
II Home & Business	Any suitable higher Limited Usage Plan	3 consecutive cycles or 6 consecutive cycles with the approval of Area Manager.	Commitment to remain 3 Months with advance payment.
III(A) (Home)	Unlimited suitable Home Plan with Rebate ranging from 10 GB to 50 GB as per selection of Plan. Rs.100/- per GB or part in excess thereof.	3 consecutive cycles or 6 consecutive cycles with the approval of Area Manager.	Commitment to remain 1 year under Annual Payment option.
III(B) (Business)	Unlimited suitable Business Plan with Rebate ranging from 50 GB to 250 GB as per selection of Plan. Rs.75/- per GB or part in excess thereof.	3 consecutive cycles or 6 consecutive cycles with the approval of Area Manager.	Commitment to remain 1 year under Annual Payment
IV All customers)	a)Usual Fixed Monthly Charges b)Payment of excess usage beyond free limit. <ul style="list-style-type: none"> • Rs.1000/- upto 5 GB beyond free limit. • Rs.200/-per GB beyond 5GB upto 10 GB beyond free limit. • Rs.100/-per GB beyond 10 GB or part. 	3 consecutive cycles	No commitment

Customers willing to avail benefit of the scheme can send **SMS to 9433444888 as SMD** <space> **Telephone Number** e.g. **SMD 22485500** (Telephone number would be the broadband number on which relief is sought). They may also send e-mail to bill_samadhan@bsnl.co.in or contact call centre agents for registration to avail this scheme by dialing 1504 followed by option 2.

Please find the procedure for seeing current month usages through SMS.

For BSNL Mobile User (1) Send SMS for registering the service as REG<STD+Telephone Number> eg. REG 03322434367 and send to 52295. (2) To get usages send SMS as BBU <STD+Telephone Number>eg. BBU 03322434367 and send to 52295. This is a free service i.e. without any charge for BSNL Mobile User. Customer required to register first time only.
For Non BSNL Mobile User (1) Send SMS for registering the service as REG <STD+Telephone Number> eg. REG 03322434367 and send to 09448077777.(2) To get usages Send SMS as BBU <STD+Telephone Number> eg.BBU 03322434367 and send to 09448077777. This is chargeable to non BSNL User with rate of Normal SMS charge as applicable. Customer required to register first time only.

Helpline:-1800 424 1600

Calcutta Telephones

www.calcuttatelephones.com